

YOUR HEALTH IS IMPORTANT TO US: SAFETY AND HYGIENE RULES AT THE SPA.

Dear members and guests,

we are delighted to be back and to serve you again. Due to COVID-19, your visit is now subject to certain conditions, which we ask you to familiarize yourself with before your appointment. Please note that as a guest or member of the club you must be vaccinated or recovered and present a valid identification document at reception.

Thank you very much!

- Please book your appointment in advance via our webshop on <https://shop-bln.aspria.com/>
- Please only come if you are healthy and don't have any symptoms of illness.
- Please sign the declaration of consent at the club reception and have your body temperature measured.
- Please wait in front of the spa entrance until your therapist picks you up.
- Please do not access the spa area without an appointment. With an appointment we will kindly ask you to wait, until we prompt you to enter this area.
- Please wear a mask at the spa area.
- Please sanitize your hands at one of our hand sanitizer stations.
- When having a treatment, you don't need to wear a mask.
- Our therapist will wear a mask during the entire treatment.
- Currently we are not allowed to serve tea or water.
- Call us in case of any questions regarding your treatment. Should you not reach us by phone, please leave a message, we will call you back as soon as possible.
- For your own safety, we schedule our spa appointments so that you don't have any contact with other spa customers.
- We kindly require 24 hours' notice for any appointments or cancellations. Late notice will incur a cancellation charge equivalent to the full cost of treatments booked. At the moment it is possible to cancel within our 24h cancellation period in case of health problems.